

January 24, 2022

Happy New Year!

We hope everyone is safe and we look forward to serving your needs in 2022.

As we move through this next chapter of Covid, we have some exciting news to share with you:

- 1) Friday February 11th & Saturday February 12th is our OFFICIAL Launch Date for the conversion of the Ottawa Police Banking system into our main operating system. Our testing is complete and our aim is to have a very smooth transition for our Police members so that they can enjoy all the full benefits of our products, services and digital banking.
- 2) We are now IROC licensed for investments! Jean Page is our Investment Manager and can now offer additional products and services in addition to our standard Mutual Funds offered through Credential. I encourage you to explore the vast list of opportunities available for your portfolio.
- 3) As it relates to COVID protocol & procedures, we continue to remain fully operational but in a reduced capacity for In Branch Banking. Our hours of operation at our Main Branch and Police Branch remain in effect and our Health Branch remains temporarily closed for obvious reasons. Our lenders and advisors are working remotely presently, just give us a call or email and they would be happy to attend to your needs.

Please stay warm and safe through the next few weeks, and we wish you all the best that 2022 can offer moving forward.

Steve Kingan
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