

**GREAT
NEWS!**

**NEW BRANCH HOURS – 365 RICHMOND ROAD
EFFECTIVE JULY 6, 2020
MONDAY – FRIDAY 9:00 AM – 5:30 PM**

** other times available by appointment*

To our valued Member-Owners,

Like all businesses, we're trying to get back to a New Normal and we're continually adapting our operation to the evolving stages of this pandemic. I am very proud to report that we've managed to stay open throughout all of COVID-19 so far and our staff remain safe. Our Health Branch will remain closed until it is safe for our staff. At our Main Branch, we will be continuing our management of reduced members within our branch to keep everyone socially distanced and safe. We also ask that you wear a mask upon entry to our branch to remain compliant with the recent Ottawa Public Health mandate.

However, we know more than ever that you need us available to you so we've increased and standardized our Main Branch hours of operation to serve you better!

Effective today, we will now be open 9-5:30 Monday thru Friday.

Our Advisors continue to remain fully operational on site at our Main Branch and can simply be reached at **613-729-4312** or via email at:

Lorna Wells: lwells@frontlinecu.com

Colleen McKinnon: cmckinnon@frontlinecu.com

Laura Liddy: lliddy@frontlinecu.com

Lynn Rowsell: lrowsell@frontlinecu.com

Jean Page: jpage@frontlinecu.com



**Your Frontline Team Celebrating \$2,500
for the Ottawa Firefighter Community Foundation**



I am also proud to report that our team has now adopted a 4-day work week schedule. This allows them to achieve a much better Work/Life Balance while at the same time servicing your needs in a more efficient manner. I believe we're a leader in the financial industry who's adopting this strategy!

Lastly, a quick touchpoint to let you know that we have donated \$2500 to the Ottawa Firefighter Community Foundation and we have a fabulous In-Branch Raffle fundraiser for an Iconic and fully restored fire extinguisher. Tickets are \$5 each and there is a limited supply, all funds will also go directly to the OFCF.

Steve Kingan,
CEO